



 **ParkMobile** is SRRP's alternate pre-payment option for vehicles parked our daily parking spaces.

Only Visa and MasterCard may be used to pay for parking in SRRP's daily parking spaces using Parkmobile's mobile app. Connecticut sales tax is included in the \$5.32 tickets issued on vehicles occupying an unpaid daily parking space. **Please pay immediately after parking.** There is a **10-minute grace period** for payment once the \$5.32 ticket is issued on a space, based on the time on the ticket. **Be sure to pay for correct space.**



- Signs throughout daily parking provide the website to download the app and a toll-free phone number.
- App users can register up to 5 vehicles and 5 users, and use the app to pay by **space** for parking in SRRP's 160 regular daily parking spaces and 13 handicap daily parking spaces.
- Stratford Parking Enforcement (SPE) will use hand-held electronic devices to determine if a space has been paid for through the Parkmobile app or at a pay station for parking in daily parking
- Enter the zone number correctly (**2785**) to ensure your **space** is identified as paid.
 - It is on the green Parkmobile signage located in SRRP and on each pay station. Use it to ensure your payment by **space** is accurately recorded for SRRP's daily parking spaces.
 - **Park first** in any empty daily parking space and then pay for your parking **space** in the app or at a pay station before leaving your vehicle.
 - Reserving a space by paying before you arrive and park in an empty numbered spot is not possible in SRRP.
- There is no cost to register with Parkmobile or to download the app. In addition to the current \$5.32 daily parking fee, a \$0.42 transaction fee is added by Parkmobile each time you purchase parking, making a total payment of \$5.74.

The Parkmobile toll free number to reach their automated system is 877-727-5832.

Register online at www.parkmobile.io .

Download the app through your device's app store or at www.parkmobile.io and then register through the app.